



Mail-In Laptop Repair Form

Please fill out the form completely. Print and place it in the box of your shipment.

Ship the Laptop in a well-packaged parcel to the following address:

First Rate Tech Service Corp.

223 W Broadway Unit 101

Vancouver, BC, V5Y 1P5

Canada

(778) 200-2022

info@firstratetech.ca

<https://www.firstratetech.ca/>

Customer Contact Information:

Full name	
Phone Number	
Email Address	
Return Shipping Address	

Device Information:

Device Type	
Model	
Serial Number	
Issue with your device (pls describe in details)	

Please Confirm the following policy:

1. The customer assumes responsibility for any shipping damage that may occur during transit before the device reaches our repair store.
2. We offer free diagnosis for your device, ensuring transparency and confirming repairs only after receiving your approval through the provided contact information.
3. Enjoy free return shipping for repairs totaling over \$150.
4. Payment must be made to the return of your item, ensuring a seamless transaction process.
5. Benefit from our efficient service: diagnostics are performed on the same day, with most repairs completed within 24 hours. Rest assured, repair estimates will be communicated to you promptly, and feel free to reach out in advance to confirm any details.